



Health, Safety, Environment & Quality Policy

POLICY STATEMENT

As a company operating across 18 countries employing over 2000 people, Ben Line Agencies priority is to protect the health and safety of our people, environment protection and continual quality improvement, which are of paramount importance for our business to remain successful and sustainable.

Our management has a leadership role to communicate and implement HSEQ policies and standards and to allocate appropriate resources to handle the HSEQ management systems. All employees, partners and third-party providers are accountable to comply with our HSEQ policies and compliance obligations.

We are committed to:

- provide safe and healthy working conditions for the prevention of work-related injury and ill- health of our people and stakeholders.
- set HSEQ objectives at Group and local levels ensuring they are measured, assessed and actioned for continual improvement.
- assessing health, safety, environment and business risks and to take appropriate actions to eliminate or mitigate them.
- promote a culture of timely HSE incident reporting including accidents, near misses and HSE observations ensuring adequate and effective control measures are implemented.
- promote a culture of reporting customer complaints and non-conformances to ensure adequate corrective actions are taken to prevent recurrence.
- provide appropriate resources and training required to undertake our operations to meet HSEQ standards.
- promote a culture of open consulting, participation and communication between all staff and stakeholders at all levels on HSEQ issues.
- plan for emergency response in case of any emergency or disaster to protect our people, the environment and to ensure continuity of our business.
- continually undergo HSEQ audits to ensure we meet the requirements of the applicable standards, company policies and compliance obligations.
- meet customer requirements and expectations ensuring continuous customer satisfaction.
- continually review and improve our HSEQ management systems.

Approved:

Kristian Vandermeer
Group Managing Director

5th January 2023

Date